



John Durkin  
Regional Director, Region II: NY, NJ, PR, and USVI  
Cybersecurity and Infrastructure Security Agency (CISA)

Don't Throw Out The Fax Machine! *Staying Resilient...Old-School!*

In any profession, it is imperative to evolve and adapt to upgrades in technology that will help your team complete its mission as safely and expeditiously as possible. The same holds true for today's Emergency Managers who must rely upon numerous types of technology throughout all phases of the emergency management cycle. But when technology fails and our mission is compromised, backup systems are as critical as ever!

Join our keynote speaker Mr. John Durkin, Regional Director, Region II CISA, for a lively discussion about the importance of building resiliency within your emergency operations. Mr. Durkin brings unique insight and shares how his professional experiences in the emergency services have reinforced with him the need to keep up with advances in technology but to not abandon systems that although they may seem antiquated...may be an emergency manager's key to success!

#### Speaker Biography

John P. Durkin is the Regional Director for Region 2 in the Cybersecurity and Infrastructure Security Agency, protecting and enhancing the resilience of the nation's physical and cyber infrastructure for New York, New Jersey, Puerto Rico, and the U.S. Virgin Islands. He was CISA's Chief of Protective Security for Region 2 and a Protective Security Advisor assigned to New York City. Before CISA, Mr. Durkin served as Supervisory Air Marshal in Charge of the Newark Field Office of the Federal Air Marshal Service for six years. A 24-year veteran of the New York City Police Department, he spent most of his career in the Emergency Service Unit of the Special Operations Division, retiring as Deputy Inspector of the Aviation Unit. He was also Commanding Officer of the NYPD Intelligence Division's Protective Intelligence Unit and Threat Assessment

Unit. - Mr. Durkin holds a Bachelor of Science degree in Criminal Justice from the State University of New York, a Certificate in Police Management from Columbia University Graduate School of Business, and a Master of Science degree in Homeland Security Management from Long Island University. He is a contributing author to “Leadership in Dangerous Situations,” a textbook used at the United States Military Academy, and “Only as Strong as Its Weakest Link: Resilience of the Healthcare Supply Chain in New York,” for Homeland Security Today. Mr. Durkin is a retired U.S. Army Reserve Intelligence Officer, veteran of Operations Iraqi and Enduring Freedom, and served at the tactical, combatant command, and strategic levels.